

For Immediate Release:

'Snowtober' Day 3 Progress Report

Manchester, NH November 1, 2011 - An all-out effort to restore power to New Hampshire homes and businesses continued Tuesday. Public Service of New Hampshire has restored power to more than 130-thousand customers as of the end of the day Tuesday. About 104-thousand customers remain; almost all located in the southern region where wet, heavy snow last weekend brought down many trees, limbs and branches.

An additional 150 out-of- state contract crews from as far away as Tennessee and Colorado joined the effort on Tuesday, and PSNH set up satellite work centers in Amherst and Hudson to manage the reinforcements and help speed up the process. About 130 tree trimming crews are also at work, continuing to clear fallen trees, limbs, and branches from wires and equipment.

Work in those towns where outages still exist will intensify Wednesday, as all available crews will be redeployed as activities in other areas of the state are completed.

Town-By-Town Restoration Projections

A list of projected times for when communities will have 95 percent and 99 percent of their customers' power restored is now available. (<http://psnh.info/snowtobertownlist>) This report does not provide restoration times to specific residences, but rather estimated restoration times on a town-by-town basis.

Another Historic Storm

This "Snowtober" ranks as PSNH's third largest outage in its history, following the December 2008 Ice Storm and February 2010 Wind Storm. Snowfall from the storm was the most recorded in New Hampshire during October in 140 years. With most trees still holding their foliage, the one to two feet of wet, heavy snow brought limbs and branches down onto wires and equipment in some cases taking those wires to the ground and occasionally breaking utility poles in the process. The heavy wet snow damaged a record number of over 90 main circuits out of 178.

These main lines serve as the electric system's backbone and feed hundreds of secondary circuits spread throughout the state.

For the most recent information on PSNH's power restoration efforts, please follow @psnh on Twitter: <http://twitter.com/psnh> or on facebook, YouTube, Flickr, and psh.com

Important Safety Reminder

o Customers are urged to stay clear of fallen or sagging power lines and to treat all lines as if they are 'live.' They should also stay away from downed trees or poles, and report this situation immediately to PSNH at 1-800-662-7764.

o In addition, PSNH reminds customers that it is critical for their safety and the safety of line workers who will repair the electrical system that portable generators be installed correctly. To protect line workers, a generator should only be attached to the house wiring and completely isolated from the utility supply. Without proper isolation, power that is being generated through the home could also feed into the PSNH electrical system, causing an unsafe situation for both line workers and neighbors. Please take care when installing a portable generator. For more generator safety tips, visit psh.com.