

**Town of New Boston  
Selectmen's Meeting  
October 10, 2001**

A special meeting of the New Boston Board of Selectmen was called to order by Selectman David Delorey at 7:00 PM to convene a public hearing for a cable television renewal contract offered by Adelphia. Apologies were accepted from Selectman Gordon Carlstrom, who was attending a town CIP meeting at the same time of this meeting, and Selectman David Woodbury.

**PRESENT:**

David Delorey	Selectman, New Boston
Jack Mitroff	Chairman, Cable Advisory Committee
Bob Nelsen,	General Manager, Adelphia
Francis "Butch" Donahue	Technical Operations Manager, Adelphia
O. Alan Thulunder	Selectman, Frankestown
David Jonas	Selectman, Frankestown
Brent Armstrong	Former Planning Board Chairman
and approximately seven other town residents and/or taxpayers	

**PUBLIC HEARING:** Dave Delorey opened the meeting with a brief statement that the purpose of the hearing was to invite comments from the Town of New Boston regarding a proposed cable television renewal contract by Adelphia. Bob Nelsen made a number of remarks explaining what plans Adelphia had for the town in the next few years. He also discussed Adelphia's proposed plans that would result from successfully negotiating a new contract with the town after the year 2003. Butch Donahue spoke to the technical implication of Bob Nelsen's remarks. Comments from the public included (not in any priority order):

- 1) Providing an *effective* telephone communication system for customers to contact Adelphia for sales, service and performance issues (this was the most popular issue).
- 2) Providing high speed broadband connectivity to the Internet.
- 3) Providing analog compatibility to customers with legacy analog equipment.
- 4) Providing local television public access facilities and channelization.
- 5) Providing Internet Service Provider (ISP) services.
- 6) Providing flexible automated provisioning and observable reliability of service indicators to customers.
- 7) Providing digital program reception options.
- 8) Inserting a Performance Monitoring Specification and/or Service Level Agreement in the new contract.
- 9) Providing e-mail access to Adelphia's customer service and sales centers.
- 10) Providing Internet support to set-up and wire the various typical video components, offered by the marketplace, and to effectively connect them to Adelphia's network, as appropriate.
- 11) Improving the long distance service to be consistent with coverage provided by other carriers.
- 12) Providing service to all customers and new customers - - no disenfranchising of customers.
- 13) Incorporating all of the issues and questions previously raised in preliminary discussions with Adelphia and furnished to them on September 13, 2001.

Jack Mitroff received a copy of a cable contract recently negotiated by the Town of Milford. He will arrange to have it copied and distributed to the all concerned parties.

**ADJOURNMENT:** The meeting was adjourned by acclamation at 9:15 PM.

*Prepared by Dave Delorey*